Flat Rate Services

Computer Tune Up

Removes viruses, rootkits, browser hijacks, and other malicious software. Removal of unwanted "Junk" programs and temp files frees up hard drive space. Also, includes updates to commonly exploited software like Java and Adobe, and a full patching of the computers operating system. Documentation and post cleanup guides are available after the service is completed--this process usually takes 1 full business day

Price....$75.00

OS Reinstall

This is a clean installation of your computer's operating system. This service is guaranteed to fix any software problem. After the OS is loaded we install all updates and provide you with essential programs. Backing up, restoring, reinstalling your special devices and programs with custom settings is included. Allow 1-2 business days for this service.

Price....$175.00

Data Backup and Restore

If you need information recovered off a computer we can backup important files and folders at our office. Data backup services are available for all desktops and laptops; you can provide new storage media or have us transfer the information to another one of your working systems. Alternatively, external hard drives and flash drives are available for purchase. Data backup and restoration takes 1-2 business days.

Price....$75.00

Notebook/Laptop Repair

We replace damaged LCD screens and digitizers in most notebook computers. We have parts on hand for many typical repairs like hard drives and RAM. Special orders can be placed for other components such as batteries, keyboards, touchpads, DC jacks and others. Drop off and pickup times can be scheduled in advance. Large notebook and touch screen displays are subject to a price increase. Allow 1 full business day for Laptop repairs.

Price....$60-$120.00 (depending on repair difficulty)

Hourly Services

In-Store Service

This includes, but is not limited to: internet and email support, desktop/notebook hardware installs and upgrades, software repair, maintenance and installation, technology instruction, media conversion. Walk-ins are welcome, you can also schedule a pickup and delivery. Most general repairs fall under this category and are billed out by the 1/4 hour.

Price....$60/hr

On-Site Service

A service tech can be dispatched to home and business locations. Services include: wired/wireless networking, voice and data cabling, new computer installation, printer troubleshooting, personal instruction and consultation. Appointments can be arranged in advance. After hours deployment is available for an extra fee. Service is billed out by the 1/4 hour.

Price....$90.00/hr

Pre-Paid Hourly Service

In-store or on-site technical support can be purchased up front in 5 hour blocks. We offer a reduced rate of $65.00/hr for pre-paid blocks and priority same day service for these customers. Service contracts are also available for businesses and can be negotiated.

Price....5 hour block for $325.00